## South Australian Military Veteran Advocacy Centres

We provide services to assist any current or ex-serving ADF personnel and their families who need support, no matter where you live.

Our advocates are independent of the Department for Veterans Affairs and our services are free.





#### Our services include:

- Supporting veterans to make compensation or other claims relating to their service
- Appealing DVA decisions
- Providing representation before tribunals
- Assisting veterans in financial distress
- Navigating veterans to health and wellbeing support services
- Delivering education programs regarding community support services (eg. aged care)

### VETERAN CENTRE LOCATIONS

#### ADELAIDE METRO:

Repat Veterans Wellbeing Centre Plympton Veterans Centre (also provides services for veterans in regional area) Phone: 08 7117 5357 Email: enquiry@plymptonvc.org.au

RSL SA Veteran Services Phone: 08 8100 7300 Email: chloe.arbuckle@rslsa.org.au

LeFevre Peninsula Veterans Centre Phone: 0407 155 102 Email: welfare@largsbayrsl.com.au

Salisbury RSL Veteran Services Phone: 08 8258 6016 Email: rsl.sals@bigpond.net.au

Tea Tree Gully Services and Advocacy Phone: 0412 391 000 Email: jefftip@live.com.au

#### **REGIONAL:**

Limestone Coast Veterans Services Hub Phone: 08 8723 4914 Email: laurie@plymptonvc.org.au

Fleurieu Services and Advocacy Phone: 08 7117 5357 Email: enquiry@plymptonvc.org.au



# Trusted advocacy services

Advocates are required to obtain qualifications in providing advocacy services to veterans. They must be accredited under the ATDP program, be endorsed by their ESO, and attend continuous professional development annually to maintain their qualification as an advocate.

Advocates volunteering in our locations will be able to produce documentation in support of their qualifications. This is a critical element of making sure our veteran services are of a high quality.





## **Our advocates**

- Are predominantly volunteers
- Are passionately dedicated to supporting our veteran community
- Have personal military experience or an empathy for military service
- Are bound by confidentiality and privacy provisions to keep your information safe



You can choose how you want to engage with us. In-person appointments are available by contacting our teams, and we can also provide services over the phone, via email or teleconferencing.

Our advocates will advise you on how the advocate will work with you to progress your matter, including what he or she will do and what is expected of you.

The advocate will walk you through the requirements for proof of identity and other documentation required by other agencies.

Some matters are complex and can take a long time to be resolved. Your advocate will make a plan with you about regular contact and updates on progress.

